**GETGLOWMAX 2023 Terms and Conditions**

**READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING. YOU WILL BE DEEMED TO HAVE ACCEPTED THESE TERMS AND CONDITIONS AND AGREED TO BE BOUND BY THEM WHEN PARTICIPATING IN THIS PROMOTION. AMONG OTHER THINGS, THESE TERMS AND CONDITIONS INCLUDE LIMITATIONS OF YOUR RIGHTS AND REMEDIES.**

1. The Promotor of this offer is Certas Energy UK Limited (Company number 04168225) of 1st Floor Allday House, Warrington Road, Birchwood, United Kingdom, WA3 6GR (“**Promotor**”).

1. This offer is open to the Promoter’s customers who are directly sent a promotion code from the Promoter(“**Promotion Code**”). The offer to use the Promotion Code is personal to the Customer and should not be shared with any other individual. The Promotion Code must then be quoted by the customer when making an order with the Promoter which is made over the phone. All Promotion Codes are applied to the value of the order, excluding delivery costs and are subject to the Promoter’s general terms and conditions.

1. To be eligible to obtain the benefits of the promotion, you must:

* 1. comply with these terms and conditions;
	2. have received a Promotion Code directly from the Promoter;
	3. in respect of your order, which meets the Eligibility Criteria and the terms of offer, ordering more than 600 litres but less than 2000 litres of the Product (as defined below) and such order to be delivered within 3 weeks of the order being accepted by the Promoter in accordance with the Promoter’s general terms and conditions referred to below (“**Order**”);
	4. (together the “**Eligibility Criteria**”).
1. For the avoidance of doubt:
	1. orders of more than one Product type which in aggregate are greater than the minimum order volumes (as set out above) will not satisfy the Eligibility Criteria; and
	2. to meet the minimum order requirements (as set out above), the order must be placed in one transaction; multiple individual orders will not meet the Eligibility Criteria.

1. The Product means Premium Kerosene (known as “**Glowmax**”).

1. If you meet the Eligibility Criteria then you will be eligible to purchase the Product at a price equivalent to the Promoter’s standard Kerosene product with product code GETGLOWMAX (“**Standard Kerosene**”) (the “**Offer**”). The price of the Order will correspond with the Promoter’s pricing for Standard Kerosene as at the time and date of the Order.
2. By submitting to the promotion, you confirm that you are eligible to do so and eligible to claim any offer. The Promoter may require you to provide proof that you are eligible to enter the promotion.

1. The Customer will receive (at most) one Promotion Code for their qualifying Order. The Customer will not be able to use a Promotion Code more than once in respect of each promotion, nor will they be able to receive more than one Offer during the Promotion Period. For the avoidance of doubt, if a customer orders multiple products with the Promotion Code which meet the minimum order requirements, they will only be eligible to receive one Offer.

1. Entries on behalf of another person will not be accepted, and joint submissions are not allowed. Likewise, submissions made via a customer’s associated companies in its group, its agencies or anyone else professionally connected with them will not be accepted.

1. The promotion opens on 24th July 2023 and closes on 30th September 2023 (the “Promotional Period”). You can only enter the promotion during the Promotion Period.

1. The Offer is non-transferable and cannot be substituted for a cash alternative or used against an alternative product and can only be used once. Unless stated discounts cannot be combined and only one Offer can be applied to any order.

1. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.

1. The Offer cannot be used in conjunction with any other offer/promotion.

1. The Promoter does not accept any responsibility if you cannot take up the Offer.

1. The Promoter has the right to disqualify any entry not made in accordance with these terms and conditions, which it has reason to believe has been made in bad faith or if your conduct is contrary to the spirit or intention of the Offer. The Promoter is entitled to do this on the basis of a suspicion and is not bound to inform the participant or to provide proof.

1. The Promoter reserves the right to replace the Offer with an alternative offer of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.

1. The Promoter’s decision regarding any aspect of the Promotion is final and binding, and will not enter into correspondence with the Customer (or their representatives) about it.

1. Excluded products will not count towards any qualifying conditions for offers and will not benefit from any promotional discount. All promotions are subject to availability and while stocks last.

1. To the maximum extent permitted by law, the Promoter shall not be liable for any loss and/or personal injury suffered by the participant as a result of their participation in the promotion.

1. The Promoter reserves the right to withdraw, amend or temporarily suspend the Offer at its absolute discretion, provided that it shall not exercise this right unreasonably. The Promoter shall not be obliged to provide notice of the withdrawal. The Offer does not confer the right to acquire the Product. If the Customer places an order with the Promoter (pursuant to a quotation or otherwise), then that order is an offer from the Customer to us to enter into a contract that the Promoter is free to either accept or reject at its sole discretion.

1. The Promoter reserves the rights to modify and amend these terms and conditions from time to time during the promotion.

1. The Offer and these terms are governed by English law and subject to the exclusive jurisdiction of the English and Welsh courts.

1. The provision of the goods shall be subject to the following terms and conditions: [Terms and Conditions – Domestic - Certas Energy](https://certasenergy.co.uk/policies/domestic-terms-conditions/)

1. IMPORTANT DATA PROTECTION INFORMATION: Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's privacy policy <https://certasenergy.co.uk/policies/privacy-policy>.